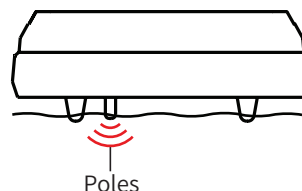


WT12

Wi-Fi WATER LEAKAGE SENSOR

## QUICK START GUIDE

### In the Box



Poles  
Wi-Fi Water Leakage Sensor



Screwdriver



QR Code Card

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### Getting started

1. Please check that your smart phone app is updated.
2. Please also check that your Wi-Fi router is working properly and operates on 802.11b/g/n 2.4GHz with WPA/WPA2 encryption. We also support OPEN encryption. i.e. no password



**2.4GHz is the standard connection for most routers.**  
Please do **NOT** choose 5GHz connection.

### Product Features

1. Built-in Wi-Fi module that sends all alerts to your Smartphone if water has reached both poles under the tag
2. Separate low battery and loss of signal notifications
3. Life-time cloud service is included
4. Simple Wi-Fi connection set up with APP
5. Individual tag setting from your smartphone
6. APP records last 30 activations time and date stamped
7. Schedule up to 4 periods per day when unit is automatically turned off.

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### Installing the APP

1. Before powering up the device, please install our free NetzHome APP onto your phone.
2. Now complete your User Profile by inputting your email address and a 6-to-20-digit password.



NetzHome

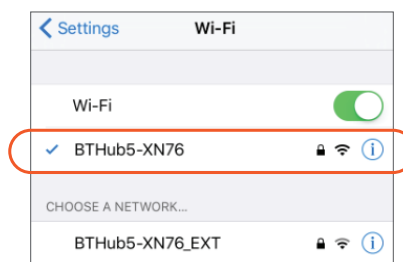


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### Setting up your DEVICE

Go to the locations in the Building where you eventually wish to use the Sensor. Look at your smart phone and ensure you have a good and steady WIFI connection. Exit the APP, open SETTINGS on your smart phone and click WIFI. If you just have a main Router, it will be showing its reference (or SSID). However, if you have one or more extenders, they may also be showing underneath.

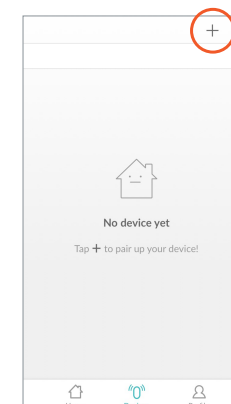
**VERY IMPORTANT** – The Sensor will only communicate Alarm signals to the WIFI Router or Extender that you are about to pair to so it is essential that you pair it to the closest/strongest WIFI signal/SSID.



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### Setting up your DEVICE

1. Please have 2 new AAA batteries for the sensor ready, but do not install just yet.
2. Re-Open the APP, go to "O" Devices section, press + and then Start
3. Ensure that the Router SSID is the same that you have just seen in your smartphone's WIFI Settings or you will not be able to pair successfully

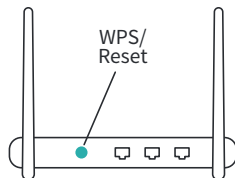


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- Input your Wi-Fi password.
- Scan the QR code on Hang Tag or device by moving your smartphone's camera directly above the QR code. You may also input the "UDID" manually.

**!** Since WPS mode will not last long, make sure you finish step 6-8 as quickly as possible.

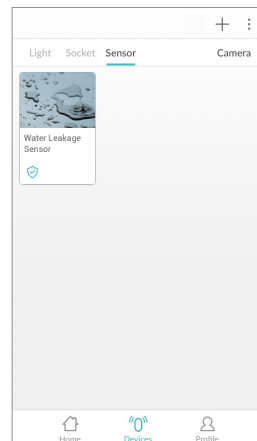
- Press the WPS button on your router (Optional but recommended)



**!** Some RESET function is combined with WPS button on router. It is better to refer to user manual of your router.

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- Insert 2 new AAA batteries, make sure to get the polarity correct.
- Press 'Pair' and wait for network connection.
- The device will now start pairing to the router.
- When pairing is successful, a "Pair Finish" message will be shown. A new device will be shown on device page. Otherwise, please disconnect the batteries and repeat from step 4.



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## How To Use

Go to "Devices" section > Sensor column

Long press the device to set up the 'mode' of each sensor (i.e. the ringtone/notification that appear on your phone).

	Ringtone	Notification	Listed on History page
Alert	Siren (5 secs repeated twice)	✓	✓
Chime	Short alert	✓	✓
Silent	/	✓	✓
Off	/	/	✓

Press to refresh/reset the Device Page after an alert and turn off all illuminated dots.

Press to Add a new Device.

Press to take you to an Editing Subsection Page:

Press to change the order of priority of your device list. Drag the 3 lines and move it to a new position in the list.

- Ensure that the free "NetHome" APP has been installed on the other phone and complete the registration process on that phone.
- Press this symbol and select the Sensor/s you wish to share. Press "share" and complete the "Share Device to" box with the other user's email address they used when registering their user profile. Press "share" again to share.

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3. Open the APP on that other Users Smartphone and press Profile Press "Received Device(s). The new User can now choose whether to accept or reject Notifications from those Devices displayed here. Note that the new User can select, separately, on their APP whether such notifications are Audible, Silent or Off etc

Press to Delete a Device from the APP

Cancel

### Low Battery

Although batteries should continue to last for up to a week after this icon appears, you should change them immediately, respecting good quality alkaline batteries.

### Lost Connection

The device sends a 'heartbeat' signal to the router every 4 hours. This icon indicates that contact has been lost between them. Check the network used by the device OR replace batteries in case batteries are exhausted.



Short press the device to take you to the Device Page

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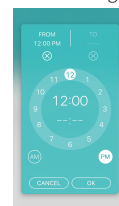
**Set Local Alert:** Your local NetHome siren product(s) (purchase separately) will start buzzing while your sensor is triggered.

**History:** records the last 30 alerts

**Off Time:** max. 4 schedule timers for device entering "off mode"



a/Tap on a period



b/Select time period



c/Weekly schedule

Water Leakage Sensor A personalized description of the device. Press to enter up to 20 characters and press OK to save.

A200XXXXXXXXXX This is the Device unique ID



Personalized Photo for the Device. Press the icon, choose "Take photo" or "From album" to create a personalized Photo

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## Trouble Shooting

### CANNOT PAIR THE DEVICE SUCCESSFULLY

- If there are too many Wi-Fi connections around your sensor, turn them off to avoid any disturbance and pair again.
- Check that the router is working properly and that it operates on 2.4GHz.
- Check that the SSID and password are correct.
- Ensure the sensor is in pairing mode, you should remove and reinstall the batteries. If the blue LED indicator turns on, the sensor is ready to pair. The whole pairing process finishes **until the "Pair Finish" message appears.**

### DOESN'T WORK PROPERLY or LOSS OF SIGNAL ICON APPEARS ( )

- Check whether the Sensor is within coverage of your Wi-Fi router/repeater.
- Check that the router is working properly.
- Replace your batteries with new one.

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